



WAVELENGTH ELECTRONICS LIMITED.

Quality Policy Statement

Wavelength Electronics Limited provides high quality services comprising the accurate, timely and competitive supply of components and engineering support for the benefit of both our Principals (manufacturers) and our Customers

Under this policy we are committed to operating according to a Quality Management System that conforms to the International Standard ISO 9001:2015.

In order to maintain high levels of customer satisfaction, and hence profitability, expectations are met through a highly responsive approach to each customer's individual requirements and by ensuring that these are fully understood prior to any contractual commitment.

The management ensures that all employees are both qualified and competent to provide the services required of them, and will continually reflect the company's customer service ethic in all aspects of their work.

The aims and objectives of the company's management system are communicated to all of its employees who each assume ownership and responsibility for their own roles within the management system and the company as a whole.

Customer feedback is actively solicited and acted upon if required so as to ensure continuing satisfaction with the services provided by the company.

The management system and this policy are subject to periodic review to ensure that the company continues to provide the levels of service expected by its customers, as well as enabling the identification of opportunities for further improvements to the business wherever these may arise."

Managing Director

Date 19th June 2017